

ONBOARDING PERFORMANCE CANVAS

Grab some coffee and pencils and get ready—now the real work begins. Capture your thinking on this canvas to articulate your new onboarding strategy and align your team.

BUSINESS NEEDLES

What are the business needles you're trying to move?

STRENGTHS

What are the strengths of your team?
Of your current onboarding experience?

FUTURE STATE

What ideas do you have for transforming your onboarding experience?
What are the key words and phrases that describe your desired future state?



PREBOARDING



ORIENTATION

PARTNERS

What are the teams/departments within your company that your team must work with to make onboarding happen?
What about external vendors?

AUDIENCE

Who is your end user?
What are their goals for onboarding?
What emotions are they feeling throughout the experience?
What are their biggest pain points?

BARRIERS

What's blocking your team from creating and maintaining your ideal onboarding experience?



ROLE COMPETENCY



SYSTEMATIZE

TECHNOLOGY

Which tools, software, and communication channels help your team create and maintain the onboarding experience?
How might you use the data from these systems to create better feedback loops?

Feeling overwhelmed?

We've got you covered. If this seems like a lot to sift through, we'd love to partner with you and help articulate your vision.

